



COMPANY PROFILE

Leading the Future of Intelligent Control

Amal-AIHayat Process Control Automation

www.apcasystems.com



About Us

Amal-AlHayat Process Control Automation (APCA Systems) delivers smart process control, queue management, access control, and AI-assisted automation for banks, healthcare, retail, government, and enterprise facilities across Jordan and the region.

We unify software, hardware, and analytics into one reliable ecosystem — from ZKTeco biometrics and Miditec luxury controls to custom QMS, LPR parking, and interactive kiosks.

Vision: Lead Jordan and the region in smart automation, integrated security, and customer-flow systems.

Mission: Build tailor-made solutions that raise efficiency, security, and user experience for every client.

10+

Years of Excellence

500+

Deployments

ZK · Midi

Partners

Intelligent Queue Management (QMS)

Next-generation queue systems with real-time tracking, multi-channel notifications, and cloud analytics.

- Flow optimization with predictive wait-time algorithms.
- SMS, WhatsApp, and digital display notifications.
- Real-time dashboards for multi-branch performance.
- Custom reports and integration with bank/clinic workflows.

35%

Avg. wait reduction*

98%

Client satisfaction*

Cloud

Multi-branch sync

Security & Access Control

Integrated ZKTeco biometrics, attendance, door control, and CCTV analytics.

- Fingerprint and facial recognition access.
- Unified attendance, door control, and monitoring.
- Centralized control rooms and audit trails.
- Enterprise-grade security for banks and facilities.

ZK

Global Partner

24/7

Monitoring ready

Multi

Factor auth

Smart Parking & LPR

License Plate Recognition for automated vehicle access, billing, and security.

- Millisecond plate recognition — no physical tickets.
- Real-time occupancy and billing integration.
- Commercial, residential, and institutional deployments.

99.8%

LPR accuracy*

<1s

Recognition

100%

Digital logs

Interactive Kiosks & POS

Self-service portals, ticketing, and retail POS tailored to your brand.

- High-traffic check-in and ticketing kiosks.
- Integrated POS for restaurants and retail.
- Usage analytics to optimize placement and content.

AI & Predictive Analytics

AI agents, natural-language interfaces, and predictive resource optimization.

- Virtual assistants for 24/7 customer support.
- Natural-language POS and service interfaces.
- Predictive staffing and flow optimization from historical data.

Smart Home & Global Partnerships

Miditec luxury controls plus ZKTeco hardware — unified by APCA integration.

- Climate, lighting, and security in one ecosystem.
- Miditec premium control screens for residential projects.
- ZKTeco biometric hardware with APCA software layer.
- Single integration engine across vendors.

Why APCA?

Precision engineering, future-ready architecture, and dedicated local support.

- Tailor-made software and database logic per client.
- Certified engineers for ZKTeco and Miditec installations.
- Full lifecycle: design, deployment, integration, support.
- Proven track record in banking, telecom, healthcare, and government.



Contact Us

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